

Webinar FAQ

Can I download a copy of the PowerPoint presentation?

Answer: Yes. The PowerPoint presentation will be emailed to participants and posted on the PTAC Popcorn webpage for download.

Will a recording of the webinar be available?

Answer: Yes. The webinar recording will be emailed to participants and posted on the PTAC Popcorn webpage for download.

When can I place my Show & Sell order?

Answer: Show & Sell orders open approximately **two weeks before the August 10 deadline**. Orders must be submitted by **August 10 at noon**.

What if I'm on vacation when Show & Sell orders open?

Answer: If you'll be unavailable during the ordering window, send your order to **Mike Hornung or Alex Beaton**, and they will submit it on your behalf.

I registered my PRP account but can't place an order. Why?

Answer: Ordering is not available until the ordering window opens (approximately two weeks before the deadline).

Do I have to participate in the Keller prize program to earn council incentives?

Answer: No. Council incentives are available whether or not your unit chooses the Keller prize program.

How are the council Top Seller incentives tracked?

Answer:

- **Top Seller (Wolves incentives):** Council will tally results after the season ends.
 - **Pokémon Exhibit raffle:** Scouts must sell at least **\$5,000** and submit through the provided council form.
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How do you know each Scout's individual sales?

Answer: Council will reference multiple sources, including **ScoutBoss, My PRP, and any unit records** used by the kernel to track individual Scout sales.

Does attending this Zoom training count toward the 1% training bonus?

Answer: Yes. Attending this webinar counts toward the 1% training incentive.

How do I sign up for storefront sales?

Answer: Storefront shifts are managed through the **Kernel Tracker** app.

When can storefront sales begin?

Answer:

- Council storefront shifts begin **September 5**.
 - Units that arrange **their own storefront locations** may begin selling earlier, provided they have product available.
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Can I log into Kernel Tracker today?

Answer:

- Yes!

Does Kernel Tracker use the same login as ScoutBoss?

Answer:

- You can use the same login (but they are not automatically linked) you would need to register for each individual platform and use the same credentials (if available)

How can District Kernels access Kernel Tracker to help units sign up?

Answer:

- Would need to reach out to Mike, Alex, or Pecatonica to pull a report.

How do we get Tasting Kits?

Answer: Tasting Kits can be picked up at any of the **In-Person trainings** or at a **Service Center after July 29**.

How do we get Take Order forms?

Answer: Take Order forms will also be available at any of the **In-Person trainings** or at a **Service Center after July 29**.

Will there be additional in-person trainings?

Answer: Yes. Registration and training dates are available on the council training page.
<https://scoutingevent.com/456-116375>

I can't attend any of the live trainings. How can I get my materials?

Answer: Materials can be picked up after the scheduled in-person training dates. The webinar recording and PowerPoint will also be available.

Does the \$3,000 Scout sales incentive (Winner's Circle) include storefront sales?

Answer: Yes. All sales types count, including storefront sales. How storefront sales are credited depends on how the unit assigns those sales to individual Scouts.

Why are there no milk chocolate pretzel products this year?

Answer: The milk chocolate pretzels were replaced by the "Freedom Pretzels" the use of white chocolate is necessary in order to dye the pretzels red, white, and blue.

How should units divide storefront sales among Scouts?

Answer: This is determined by each unit. Examples shared by participants included:

- Dividing sales equally among Scouts who worked.
 - Dividing based on hours worked.
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Is there a cap on the 2% unit growth incentive?

Status: Pending.

- Council indicated this would be discussed further and a follow-up answer would be provided.
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Are unit-to-unit transfers limited to full cases/cartons?

Answer: You can do unit-to-unit transfers as cases or individual containers.