Pathway to Adventure Council

2025 - 2026 Membership Renewal Webinar

November 18, 2025

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Scope of Webinar and Slide Deck

- Understand the "WHY" of Membership Renewal
- Show Screenshots of the Unit and Membership Renewal Website
- Provide tips and suggestions to assist with Membership Renewal and Retention
- This material is a supplement to the Scouting America materials referenced within this slide deck
- Please note, the Membership and Unit Renewals are different payments



Understanding the "WHY"

- First question, how many of our Unit Leaders and Scouting Families are new to the Membership Renewal process?
- All the members we retain through timely renewals provides us the opportunity to share the benefits and values of Scouting America to more of our youth and their families.
 - We did NOT say stop recruiting.
 - Rule of Thumb: Retention = Re-recruiting our existing Scouts, Leaders and Family Members
- Please remember, "Leave No Scout Behind!!!"



Unit and Membership Renewal

Scouting America provides an online process for member and unit renewals. Below are several resources to help ensure a smooth and efficient renewal experience. All units and members currently registered with Scouting America must complete this process annually.

Renewal Reminders



National Link:
https://www.scouting.org/resources/
unit-and-membership-renewal/
(Includes a brief video)



Member and Unit Renewal Process

Unit renewal and member renewal are no longer be one and the same. Membership is now a set 12 month term from the time of registering regardless of when the unit renews. Youth and adult leader membership are separated from the unit renewal.

Unit Renewal Steps

Login

At My. Scouting.org and go to Organization Manager (Unit Leader, Committee Chair, Chartered Organization Representative, or COR designee have access).

- Click On "Unit Renewal" on the menu
- Validate Information
- Review Information

 Make any necessary changes.
- Enter your name in the signature field
- Pay and Submit

The annual charter agreement is mandatory and must be obtained outside of the electronic process. After completing the updated charter agreement, please file it in the unit's records at the council office.

Individual Renewal Steps

Login

At My. Scouting.org

2 Select the Notice Icon

Found in the top right corner

Select pop up option

"Registration for John Doe is expiring soon, click here to renew."

Review Information

Select "Go To Payment"

- Agree to the Terms & Conditions
- Confirm / Edit Scout Life subscription
- Enter / Confirm Credit Card info
- Select "Place Order"
- Select "Complete Registration"





Key Steps for Membership & Unit Renewal (PDF)

- Job Aids

Job Aids - Councils	Job Aids - Individual / Unit	Job Aids - General
Council Processing Individual Renewal Aug. 2025 Council Processing Individual Renewal Aug 2025 Video	 Adults / Self or Parent/ Youth Renewing Their Membership Sept. 2025 Video coming Soon 	 Approvals for Units and Member Renewals Aug. 2025 Members Without Units Aug. 2025
Council Processing Unit Renewal Oct. 2025 • Council Processing Unit Renewal Aug 2025 Video	 Renewing Multiple Positions Sept. 2025 Unit Processing Unit Renewal Oct. 2025 Unit Processing Unit Renewal Aug. 2025 Video 	
	 Unit Key 3 Renewing Members Aug 2025 Unit Key 3 Renewing Members Aug 2025 Video 	



- Additional Resources

- Renewal Guidance for Councils, Commissioners, and all interested in renewal 08.07.2025
- Member Care and Renewals Webinar Recording 02.06.2025
- Member Renewal Infographic
- Annual Renewal Process Webinar Presentation 10.29.24
- Annual Renewal Process Webinar Recording 10.29.24
- Annual Member and Unit Renewal Webinar Presentation 6.18.24
- Annual Member and Unit Renewal Webinar Recording 6.18.24
- Unit and Member Renewal Processes May 2024
- . Checklist for Councils
- . Checklist for Units and Commissioners
- Council Membership Tools Webinar Presentation 4.25.24
- Council Membership Tools Webinar Recording 4.25.24
- 2024 NAM Partial Presentation (Deck has been revised to slides only relevant to the new processes)
- Scoutbook Plus Updates



General Membership Renewal Tips

- Membership Fees will be separated from unit renewal
- Payment of yearly membership fees will be completed with a family /self-pay option
- The unit can elect to pay the Scouting America membership fees for any member of the unit
- All adult leadership changes need to be completed 30 days prior to Unit Renewal
- All membership changes, not updates, need to take place in my.scouting and not through Scoutbook
- Please contact your DE if you have any questions regarding your Membership Renewal

- Potential Membership errors:
 - SSN is missing
 - Email address is missing
 - SYT has expired
 - NOTE: SYT expires yearly
 - CBC is missing
- To avoid these potential errors, consider performing an audit of your roster quarterly to identify any missing information
- Units can update emails in My.Scouting & Scoutbook themselves
 - These changes can be verified through your unit roster on the following day



Membership Renewal Tips & Suggestions

- Units should strongly consider paying the Membership Fees for their families at their Service Center on a quarterly basis (then the family reimburses the unit)
 - If you do not pay for your families, please inform them once their Membership Renewal window opens and follow-up that they have completed their renewal
 - We cannot assume all families receive or pay attention to their renewal notifications
- If your unit's current Membership Renewal process is working, please do not change what you are doing

<*BUT*>

- If your unit is struggling with your Membership Renewals, then please consider changing your approach
- No matter your approach, please make sure your families are aware of your unit's Membership Renewal plans
- A unit's goal: Do not let your families enter their lapse period!!!!!



Membership Renewal Tips & Suggestions

- Notices will be sent 60, 30, 15, 7 and 1 day(s) out, as well as 1 week after expiration until the registration is renewed.
- A text reminder system has also been implemented. The first text will go out at 45 days from expiration.
 - NOTE: After 60-days lapsed, you will need to complete a new application to re-register.
- Adults need to have their Youth Protection Training current to renew (ROT: Greater than 30 days from their expiration date).
- Scout Life Subscriptions will be selected by default. If a member does not want to subscribe, then they
 need to uncheck the box.
- Unit can go into their roster and select "Opt-Out" for a member if you know they have left the unit.
 - NOTE: A unit can only pay for those members who are within their 60-day renewal window, meaning a unit will need to make payments every 2-3 months to avoid having a lapsed membership of any of their families.



Membership Renewal Tips & Suggestions

- If a unit will pay for their members, please do not hold up a Membership Renewal if the family cannot afford the "unit dues".
- If a family is struggling to pay, either unit can pay, or family could talk with their DE and pay at council.
- AOL Scouts who have crossed over will show an expiration date that is the date they crossed over to a Troop
 - Their renewal date needs to be monitored by that Scout's Troop
 - Do not assume that Scout's expiration date is 12-months from the crossover date, as this is rarely the case!!!
- What you can do to "Save" a Member who has Opted Out
 - Reactive:
 - Be prepared to contact Members who have Opted Out
 - Ask why. What can we learn for the future.
 - Invite them to re-join.
 - Offer information about other Units in their area.
 - Proactive
 - Reach out to any member who's not attending meetings, outings or not advancing



PTAC Membership Renewal Tips & Suggestions

- Does your unit have a New Member Coordinator (NMC)?
- If yes, provide them with a Tracking Report so they can follow-up with the families within your unit.
- Why utilize your New Member Coordinator?
 - Can help your unit leaders with renewals, especially if a larger unit
 - They already are that "Welcoming" person and known by the new families in your unit.
 - They should know through tracking & monitoring, if your Scouts and their families are attending meetings and events along with advancing prior to Membership Renewal. Avoids surprises!!!!
 - Allows a unit to learn why a family and their child is not attending so you can address their issues or concerns.
 - Helps to creates an environment where families will remain active in your unit, which improves youth and adult retention and avoids surprises at Membership Renewal.
- If you do not have an NMC, does your unit have an active COR/IH or parent who is willing to help?
- Following slides give 2 examples of Tracking Reports options

1. Unit can go their unit screen in my.scouting and select from either Roster or Reports.

2. This screen shot shows all available reports when the "Reports" tab is selected.

3. The report option (in this screenshot) is to see those members (youth & adult) who are due to renew their membership is the "MEMBERS DUE TO RENEW" report.

NOTE: Your unit members will not appear on this report until they are within their renewal window.



Organization Manager

Unit Pin

Unit Dashboard

Roster

Reports

EXPLORER POST SPECIAL INTEREST REPORT

A report of all active Explorer Posts, showing Community Organization, membership and their special Interest code.

Run

FUNCTIONAL ROLE ASSIGNMENT REPORT

Listing all functional roles assigned by unit. Can be sorted by role.

MEMBER OPTED-OUT REPORT Run

This Report lists all members who have Opted to not renew.

MEMBERS DUE TO RENEW Run

This report lists all members due to renew within 2 months or who are lapsed

MEMBERS WHO HAVE RENEWED Ru

This report will list all members, youth and adult, who have renewed this year. You can adjust the date range as needed.

MEMBERSHIP TOTALS REPORT Ru

The Membership Totals Report returns a detail list of each active unit within the structure of the district or council. By unit, the reports give you demographic data such as the number of youth and adults, male and female along with the chartered organization and charter expiration date.

NON RENEWED MEMBERSHIP REPORT Run

This report will allow you to identify all those who dropped their membership within a specified date range, youth and or adults.

RECORD OF CHANGE Run

The Record of Change report will give you a detailed list, for the date range selected, of all registration changes such as, new enrollment, transfers, drops, multiples, transfers etc. This report will report the members name, unit and status code.

RECORD OF CHANGE REPORT - ADULTS Run

The Record of Change Report - Adults, will give you details for all changes to adult registration within the dates selected, of new, dropped and transferred Adult volunteers. It will report name, unit and status.

Will need to generate a new report either quarterly or least monthly as new names will appear as they enter their 60-day window!!!!

1. With this option, a Unit can go their unit screen in my.scouting and select "Roster".

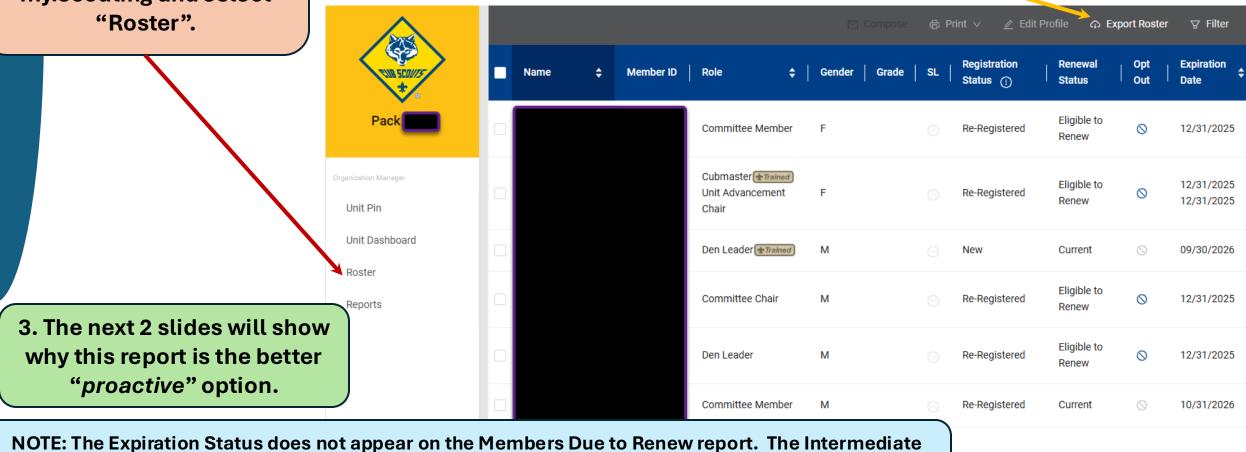
2. The report option (in this screenshot) is to select "Export Roster". This option shows the Expiration Date of all members (youth & adult) as of the date you pull this report.

New

Current

04/30/2026

09/30/2025



Expiration Status does not carryover on the Exported Roster report (ex: "Completed" status shows as

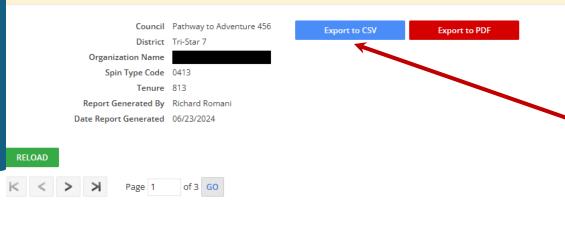
"Re-Registered", but you can see the expiration dates of all your members (youth & adult).

1. This is the copy of the "Roster Report" that appears after selecting the Export Option from the previous page.



BOY SCOUTS OF AMERICA® Roster Report

This information is to be used only for authorized purposes on behalf of the Boy Scouts of America. Disclosing, copying, or making any inappropriate use of this roster information is strictly prohibited.



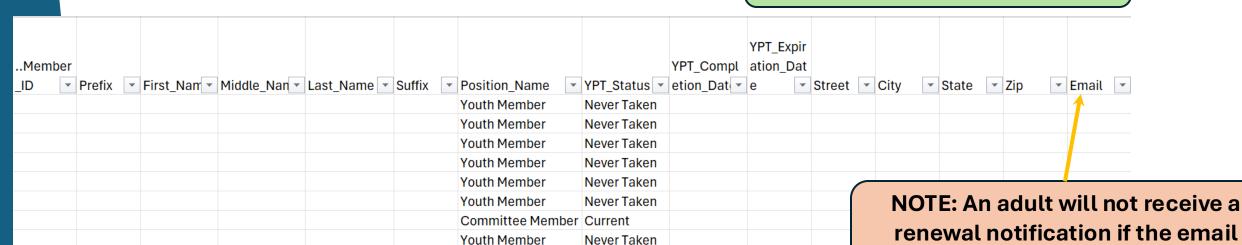
2. The next option is to select the "Export to CSV". This report creates an editable spreadsheet with the complete list of all registered Youth and Adults in your unit.





This screen shot shows the CSV Excel file of the "Roster Report".

address is missing.



Current

Cubmaster

- A. Highlight the Header row and click on filter option.
- B. Then click on the Registration Expiry Date arrow.
- C. Select "Oldest to Newest" sort option.

NOTE: this option allows a unit to be proactive as you can see the expiration date of all your youth and adults, even before they are within 60 days of their expiration date.

					Is_Yearly_				
				Is_Yearly_	Members			Is_Auto_Ren	
P_G_Emai		Registration_	Membership_	Members	hip_Rene	Is_Manual		ewal_Opted_	Opt_Out_
l	Phone 🔻	Expiry Date +1	Status	hip 🔻	wal_Pai ▼	ly_Ende ▼	Is_UnitLes ▼	Out	Reason
		9/30/2024	Re-Registered	Yes			No		
		10/31/2024	Re-Registered	Yes			No		
		10/31/2024	Re-Registered	Yes			No		
		10/31/2024	Re-Registered	Yes			No		
		10/31/2024	Re-Registered	Yes			No		
		11/30/2024	Re-Registered	Yes			No		
		12/31/2024	Re-Registered				No		
		12/31/2024	Re-Registered				No		
		12/31/2024	Re-Registered				No		

Steps for Unit's Renewing their Members

- 1. Unit Key 3 Member Log on to my. Scouting.org, navigate to Organization Manager > Roster.
- 2. Select the members you want to renew.
- 3. Create renewal orders.
 - Review/select the positions to renew for each person. Create renewal orders.
- 4. Select payment method.
 - Pay online by Credit Card or ACH.
 - Follow prompts to use a saved credit card or add a new one.
- Additional Resources: ➤ Unit Renewal Job Aids and Videos can be found at scouting.org/renewals. These tools will walk you through the process step by step.
- NOTE: Who ever starts the Member Renewal (Family or Unit) should complete the process as switching will create an issue in the system and will require Registrar assistance to correct for submission.



Steps for Parents Renewing their Youth's Membership

- 1. Log on to my. Scouting.org.
 - If the parent/guardian does not have a my. Scouting account, an account must be created in the parent/guardian's name. Visit https://my.scouting.org/ to create an account. You will need the scout's member ID number to link to the parent/ guardian account. The member ID number can be provided by the Unit leader, Committee chairperson or unit membership chair (or from the membership renewal emails you should have already received).
 - Only the parent/guardian that is linked to the scout will be able to renew them when it is time for the annual renewal.
- 2. Click on the notification icon (should have a "red" notification symbol).
 - You can only renew one youth member at a time.
 - Follow prompts through renewal process and e-sign for renewal.
- 3. Select payment option.
 - Pay online.
 - Follow prompts to pay by credit card. You have now completed the process for this youth member.
 - Pay at the office.
 - Follow the prompts to print the document and submit it with payment to the local council office.
- 4. Repeat the process for each youth family member.



Unit Renewal Guide for Unit Key 3 Member to Renew Individual Members of the Unit August 2025

Reminders:

- Key 3 members or their delegates can renew the youth.
- COR/CUR or their delegate can renew the adults as well as the youth.
- This process only renews the selected individuals. The unit renewal process is a separate process.
- A unit can renew their members three months prior to expiration.

Expiration date = June 30, renewal opportunity begins April 1.

There is a two-month lapsed period after the member expires.

Expiration date = June 30, lapse period ends Aug 31, will drop Sept 1.

NOTE: Only COR's can initiate & approve Adult Renewals. Any other unit Key-3 will receive an error message. An Adult can initiate their own Renewal, but the COR must approve.



- Notices will be sent 60, 30, 15, 7 and 1 day(s) out, as well as 1 week after expiration until the registration is renewed.
- New for 2025, a text reminder system has also been implemented. The first text will go out at 45 days from expiration.

Membership Renewal -Unit Pay

- Go to Org Manager, Roster, click on who they want to renew.
- Then instead of clicking renew members, they click Print and then Unit Payment of Membership Renewal.
- Form will download an "invoice" sheet that shows the names of the people to renew and the fees.
- Unit can turn in this "invoice" to Council with payment, and Council will manually post the renewal.
- Please do not come to your Service Center without your proper paperwork as this can either delay approval or require you to come back on another day if the Registrar cannot access your paperwork.



Unit Payment of Membership Renewal

For use when your unit is paying for membership Renewal but you need to pay at the office.

Turn this paperwork along with payment to the council office by the 15th of the month.

Council Heart of America Council 307

 District
 Pelathe 75

 Unit Type
 Post

 Unit Number
 8008

 Date Printed
 07/17/2024

Members to be Renewed

First Name	Last Name	Position	Member ID	Scout's Life Subscription
Deakon		Youth Member		No
Charli		Youth Member		No

Members to be renewed: 2

Fees Due	Total	Amount
BSA Youth Registration	2 youth(s)	\$ 100.00
BSA Adult Registration	0 adult(s)	\$ 0.00
Council Program Fees	0 fee(s)	\$ 0.00
Scout?s Life Magazine Subscription	0 subscription(s)	\$ 0.00
	Total	\$ 100.00



For use when your unit is paying for membership Renewal but you need to pay at the office.

Turn this paperwork along with payment to the council office by the 15th of the month.

Council Pathway to Adventure 456

Pack

District Five Creeks 9

Unit Type

Unit Number

Date Printed 08/02/2024

How to pull Paperwork if unit comes to the Service Center to Pay without proper report

Members to be Renewed

First Name	Last Name	Position	Member ID	Scout's Life Subscription	←
Hugh		Youth Member		Yes	
Sarah		Youth Member		No	

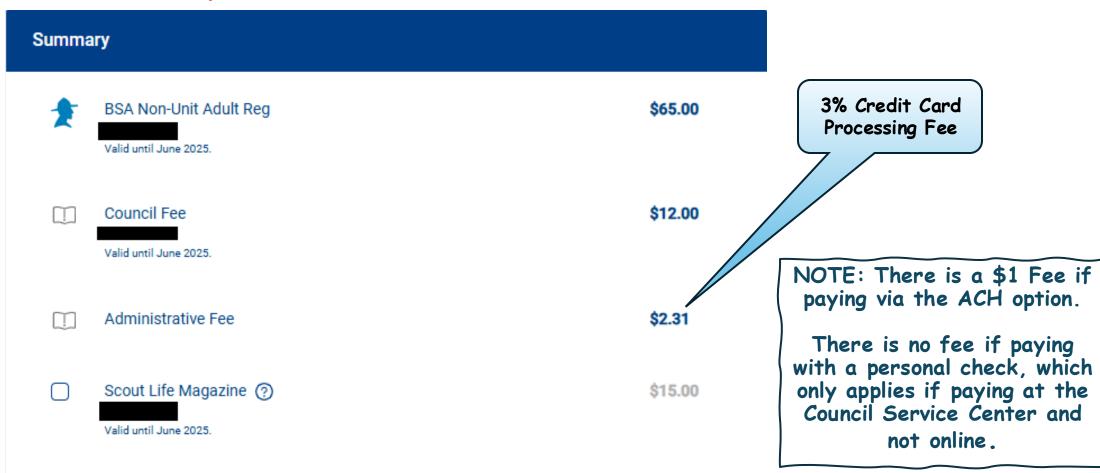
NOTE: The unit would have to manually add or delete the Scout's Life subscription and adjust the totals

Members to be renewed: 2

Fees Due	Total	Amount
BSA Youth Registration	2 youth(s)	\$ 170.00
BSA Adult Registration	0 adult(s)	\$ 0.00
Council Program Fees	2 fee(s)	\$ 24.00
Scout?s Life Magazine Subscription	1 subscription(s)	\$ 15.00
	Total	\$ 209.00

NOTE: Paperwork needs to be submitted by the 15th of the month to allow registrar time to manually enter all information into the system (No Unit Approval of membership required)

Membership Renewal -Example of a PTAC Renewal Receipt Breakout

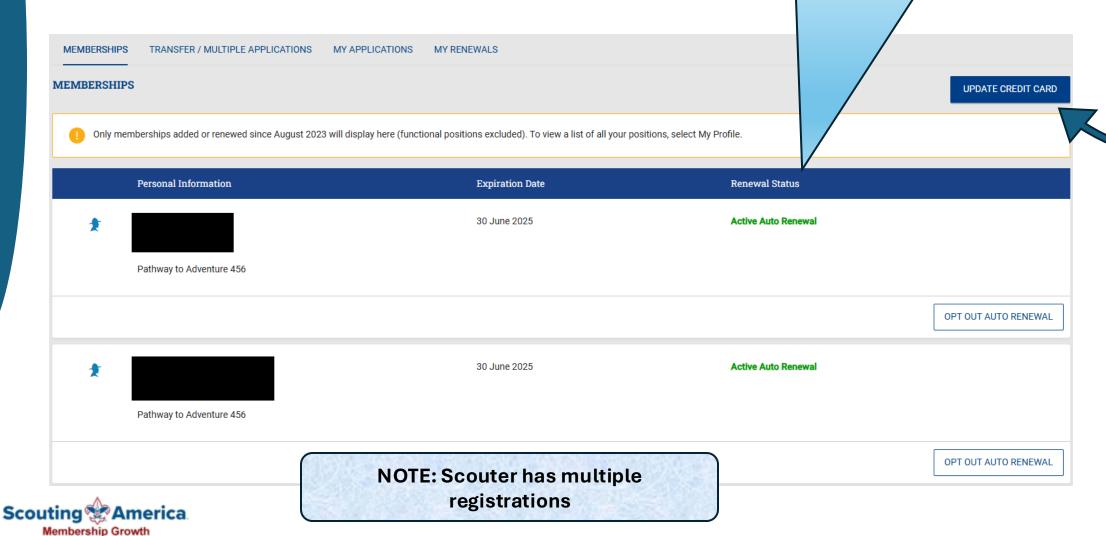




Membership Renewal -Example of a my.scouting / My Applications screen shot

NOTE: Credit Card is on file and can now Auto Renewal.

Need to ensure this credit card is current for Auto Renewal to process upon expiration date.



E-checks (New):



Units may now pay via E-check. Select the US bank account option. Processing might take 7 days. E-checks avoid the challenges created by ACHs. \$1.00 processing fee.



Avoid using a cell phone to do Unit and Member renewals.

- Is there a fee if the unit pays by unit check and not through the ACH payment option?
- No, if paid at the Council office





Q&A

Thank you for your time and participation





Appendix

Individual Registration Renewal Adult/Self or Parent/Youth

Coming to the Service Center to Pay without proper report



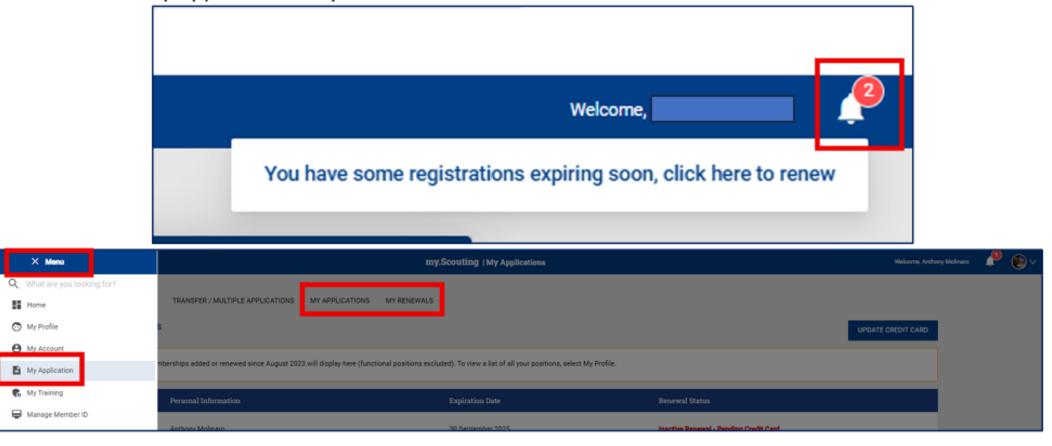
Individual Registration Renewal Adult/Self or Parent/Youth

- Parents and Adults can renew membership(s) online two months before their membership expires.
- The steps outlined below are the same for an adult processing their own renewal and for a parent processing the renewal on behalf of their youth.
- If the youth isn't showing for the parent, then the council would need to check the data in the person records as well as confirm the parent is linked to the youth as the primary parent.
- A membership renewal notice is sent via email with a link that can be used to renew the membership.
- The notice will be sent 60, 30, 15, 7 and 1 day(s) out, as well as 1 week after expiration until the registration is renewed.
 - New for 2025, a text reminder system has also been implemented. The first text will go
 out at 45 days from expiration.



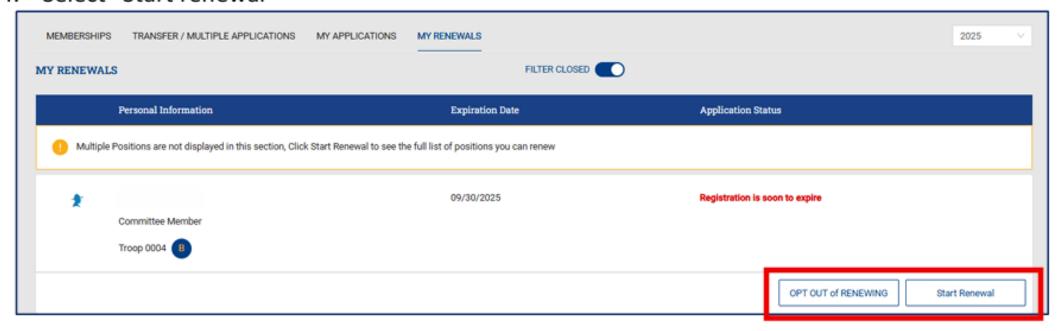
Access the renewal by either:

- 1. Clicking the link in the email or text renewal reminder will prompt you to sign in to My. Scouting.
- 2. Log in to My.Scouting. Either click the red notification icon in the top right by your name or go to Menu>My Applications>My Renewals. Select "Start Renewal."





- It is in this area that you can select "Opt Out of Renewing" if you are not continuing with this specific position. Be aware, if you select Opt Out in error, you will have to contact your local council to be opted back in.
- Select "Start renewal"





• All positions (paid and multiple) eligible to renew will be displayed on the renewal screen.

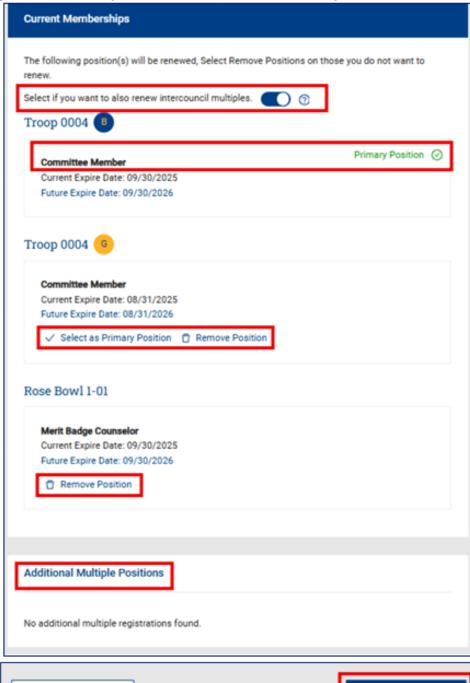
You can also choose to display/renew multiple positions in a different council.

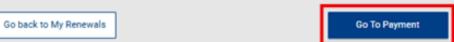
Toggle this option on by clicking on it.

Those positions will then be displayed at the bottom in the section "Additional Multiple Positions."

- *Multiple is defined as an individual with more than one position associated with the same member number. The paid position is the primary, and the non-paid positions are the multiples.
- Confirm the following:
 - Correct position is marked as primary (Paid).
 - You can change the designation by clicking "Select as Primary Position" under the appropriate position.
 - Only positions to be renewed for another year are still displayed on the screen.
 - You can remove a position by clicking the trash can icon under the appropriate position.
- Once everything is listed correctly for the renewal, select "Go To Payment."



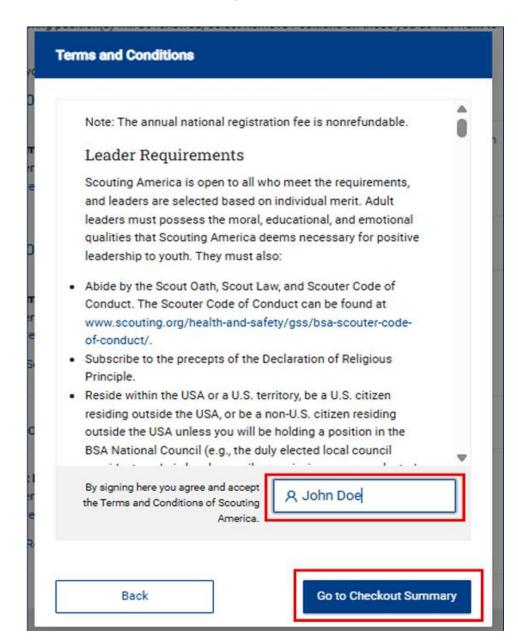




You will be prompted to sign and agree to Scouting America's Terms and Conditions. (Please review before

signing).

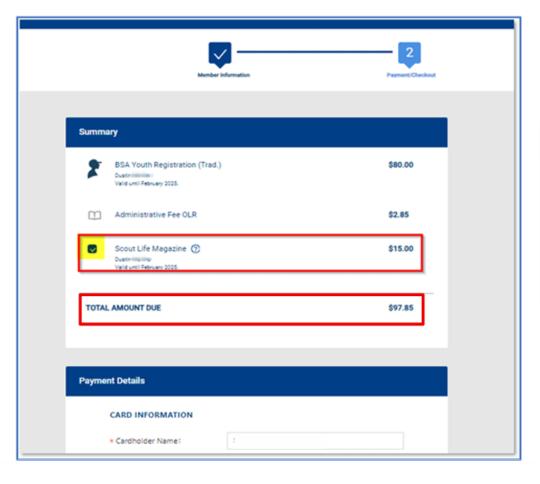
Click on "Go To Checkout Summary."





The checkout page shows a summary of the fees and allows you to adjust the Scout Life Magazine Subscription.

NOTE: The default is to subscribe. You will need to "uncheck" the box if you do not wish to subscribe.



At the bottom you can select "click to print for manual pay" if paying at the local council. This will create a fee summary pdf document that should be printed and taken to your council along with your renewal fees.

If paying online, proceed to enter your payment information.

The payment process will default to the billing address record on file. <u>Please confirm</u> this address compared to the payment method you are using. If the payment method uses a different address, you can change it by unchecking "Same as saved address."

* Address Line 1:	1325 W Welmut Hill Ln.	
Address Line 2:		
• City:	Washington	
* State/Region:	DISTRICT OF COLUMBIA	
* ZIP Code:		





You will be presented with a receipt. You can print the receipt if needed, then select "Complete Registration" option at the bottom and you will be directed back to your applications in my. Scouting.

(A receipt can be printer later if needed.)



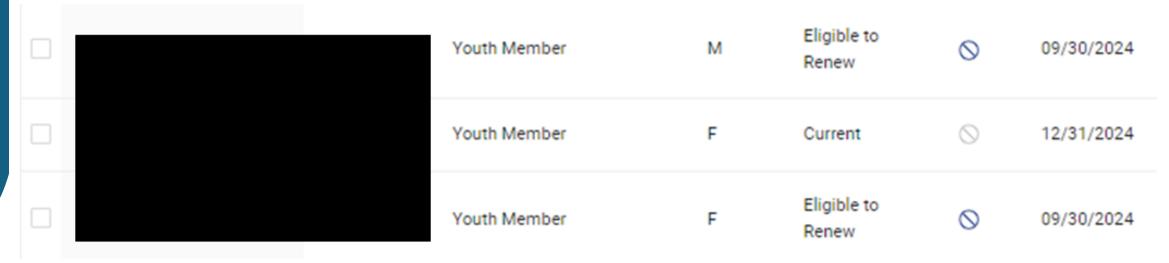


Once the renewal has been completed, it will no longer show under "My Renewals" in the My.Scouting account since it is completed.

Log into my.scouting.org Click on Organization Manager for the unit Click on Roster

How to pull Paperwork if unit comes to the Service Center to Pay without proper report

Select those that are renewing (their renewal status will be Eligible to Renew) by clicking on the box in front of the name



Click on the Print icon (it's a drop-down)

Click on Unit Payment of Membership Renewal. A report will be generated that the unit can print out and bring to council with payment. See example below.

