



For the LATEST VERSION of this document as well as many other Help Documents and Resources please visit the Scoutbook User Advisory Council's **RESOURCE DIRECTORY** at: bit.ly/scoutbook ...



Scoutbook Frequently Asked Questions

What is Scoutbook?

Scoutbook is an advancement tracking tool. It also has messaging, forums, service, hiking, camping tracking and calendaring features.

Units have to subscribe to Scoutbook, it is not a free service. It is an optional service provided by the BSA. Some introductory guides and videos about Scoutbook can be found here: <http://bit.ly/scoutbook>

How does my unit sign up to use Scoutbook or a free trial?

Go to: <http://scoutbook.com> and click on the videos in the upper right corner for information on how to sign up. When the unit signs up all leaders and Scouts are input into Scoutbook and can use the system with the proper authorizations.

My chartering organization has multiple units, can my chartering organization sign up all our units to Scoutbook?

Yes, and there are discounts if you have more than 100 Scouts, to find out how to sign the units up, send an email to: scoutbook.support@scouting.org

What unit types are supported in Scoutbook?

Scoutbook currently supports Cub Scouts, Boy Scouts, and Venturing.

Does Scoutbook support female scouts?

Yes, Scoutbook supports female cub scouts and will support the older girl program when it is introduced in 2019.

When will Sea Scouting be supported?

We expect Sea Scouting to be supported in 2018

If I use Scoutbook do I still have to use Internet Advancement to obtain badges at the Scout Shop?

No, if your unit subscribes to Scoutbook and have activated the advancement sync, there is no need to use Internet Advancement.

Is Internet Advancement going away?

Scoutbook database will be the database of record for advancement data. In preparation, Internet Advancement will be retired and replaced sometime in 2018 by a system named "Scoutbook Lite." Scoutbook Lite will be a reporting tool, not a tracking tool like Scoutbook. It will have the major features of Internet Advancement.

Will third party products like Troopmaster still be able to upload to Scoutbook Lite?

Scoutbook Lite will support the upload of a file. Contact your 3rd party vendor to see if they will support uploading a file to Scoutbook Lite.

How do I find out more information on Scoutbook?

Check out the Scoutbook forums, here: <https://www.scoutbook.com/mobile/forums/>
User guides and videos are here: <http://bit.ly/scoutbook>



For the LATEST VERSION of this document as well as many other Help Documents and Resources please visit the Scoutbook User Advisory Council's **RESOURCE DIRECTORY** at: bit.ly/scoutbook ...



For assistance with Scoutbook

Leave a message on the forums, <https://www.scoutbook.com/mobile/forums/>

Or write to: Scoutbook.support@scouting.org