



DATE: February 2020
 TO: PTAC Staff, Volunteers
 FROM: Jeff Isaac, Scout Executive
 RE: Crisis Communication Plan

Below, you will find step-by-step procedures for three types of situations:

- Crisis (fatality, serious illness or serious injury)
- Youth Protection
- Non-emergencies (injury at day camp, leader or parent incident at an event, etc.)

Read this document carefully and store both paper and electronic copies of it so you are prepared to properly handle these events if they arise.

CRISIS PROCEDURE

1. Contact emergency services (call local authorities).
2. When possible, remove all non-essential persons from the scene.
3. Make immediate telephone contact as follows:
(Call work extensions. Keep calling until you reach someone live.)

A.	Cedric Bodley – Assistant Director of Field Service	312-421-8800 ext. 202
B.	If unable to reach Cedric Bodley, call: Joe Stocchero – Director of Camping Services	312-421-8800 ext. 263
C.	If unable to reach Cedric Bodley or Joe Stocchero: Timothy Bouchard – Deputy Scout Executive	312-421-8800 ext. 204
D.	If unable to reach either afore mentioned persons, call: Robert Hemmelgarn – Director of Support Services	312-421-8800 ext. 276.

4. Get written accounts from witnesses when appropriate.
5. Fill out and submit the Incident Report (included below) and the Online [Preliminary Report of Fatal or Serious Injury or Illness.](#)

Parent/Guardian Notification

- The Deputy Scout Executive, Director of Support Services and Scout Executive are the only people authorized to notify the parent/guardian of the crisis. You are not permitted to contact the parent/guardian yourself.

Media inquiries

- The Scout Executive and Marketing Director are the only persons authorized to make statements to the media or public. Inquiries from these groups must be immediately sent to Jeff.Isaac@Scouting.org and the Marketing and Communications Director at Allison.Dietz@Scouting.org. You are not authorized to provide any type of response or statement to the media or the public.

YOUTH PROTECTION PROCEDURE

CHILD ABUSE, SEXUAL HARASSMENT, CRIMINAL AND OTHER ACTIONS POLICY

All persons involved in Scouting shall report to local authorities any good-faith suspicion or belief that any child is or has been physically or sexually abused, physically or emotionally neglected, exposed to any form of violence or threat, exposed to any form of sexual exploitation, including the possession, manufacture, or distribution of child pornography, online solicitation, enticement, or showing of obscene material. You may not abdicate this reporting responsibility to any other person. Once you have fulfilled your obligation to alert the local authorities, immediately report the incident to Cedric Bodley, Assistant Director of Field Service at 312-421-8800, ext. 202.

Be prepared to state all known facts and other pertinent information for review. These matters need to be properly handled with good judgment; therefore, it is essential that the , Assistant Director of Field Service be notified immediately and directly.

____ 1. Contact emergency services (call local authorities).

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____ 3. Fill out and submit the Incident Report (included below)

Parent/Guardian Notification

- The Deputy Scout Executive, Director of Support Services and Scout Executive are the only people authorized to notify the parent/guardian of the crisis. You are not permitted to contact the parent/guardian yourself.

Media inquiries

- The Scout Executive, Deputy Scout Executive, Director of Support Services, and Marketing Director are the only persons authorized to make statements to the media or public. Inquiries from these groups must be immediately sent to Jeff.Isaac@Scouting.org and the Marketing and Communications Director at Allison.Dietz@Scouting.org. You are not authorized to provide any type of response or statement to the media or the public.

NON-EMERGENCY PROCEDURE

___1. Ensure necessary medical attention is provided to the injured/ill person

___2. Contact your Community Professional Staff person:

Wes Weems	Arlington Heights	312-421-8800	Ext. 256
Mike Hornung	La Grange	312-421-8800	Ext 252
Cedric Bodley	Munster	312-421-8800	Ext. 202
Alex Lohse	Chicago	312-421-8800	Ext. 206

___3. Fill out and submit the Incident Report (included below)

___4. If an injury occurs at a Scout function and medical attention is required, please have a volunteer and a relative of the injured person fill out the [Health Special Risk Insurance claim form](#).

Parent/Guardian Notification

- The Community Field Directors will contact the parent/guardian. You are not authorized to contact the parent/guardian yourself.

Media inquiries

- The Scout Executive or Marketing Director are the only persons authorized to make statements to the media or public. Inquiries from these groups must be immediately sent to Jeff.Isaac@Scouting.org and the Marketing and Communications Director at Allison.Dietz@Scouting.org. You are not authorized to provide any type of response or statement to the media or the public.



Pathway to Adventure Council Incident Report

Submit report to the Deputy Scout Executive within four working days of a fatality, serious injury, or illness. Also submit the online Preliminary Report of Fatal or Serious Injury or Illness <http://info.netbsa.org/adm/health/19-148.pdf> (Burt-Orange Folder)

Information of injured/ ill person	Name	Home Phone
	Address	Other Phone
	Unit # District Age	Email
	Registered Scouting position	
Description of accident/ illness	Date, time and location	
Information for other person(s) involved	Name(s)	Home Phone
	Address	Other Phone
	Registered Scouting Status Age	Email
	Where was injured/sick person taken after injury/diagnosis?	Dr.'s Name Dr.'s Phone
Adult leaders /witnesses	Name Address	Phone
	Name Address	Phone
	Name Address	Phone
	Name Address	Phone
	Name Address	Phone
Other insurance	Were accident and / or sickness benefits filed?	

For an injury, also report:

1. The sequence of activities at the time of the accident _____

2. The location of the accident. Please attach a diagram, if necessary.

3. Exactly what was the injured person doing and how did the accident occur?

4. What first-aid procedures were rendered?

Were emergency responders called? _____

Emergency responder agency/entity _____

To which medical facility was the person taken? _____

5. Any special circumstances such as weather conditions? _____

6. If the injured person was taken home, who provided the transportation? _____

<i>Name</i>	<i>Phone #</i>	<i>Relationship to injured person</i>	<i>Date, time departing location</i>
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7. Who was the first person on the scene? What were their actions?
Name _____
Actions _____

8. Other persons on the scene and their actions.
Name _____
Actions _____

Use this form to report facts only. Attach eyewitness reports.

Report fatalities or serious injuries immediately to the Deputy Scout Executive or Scout Executive.

Person completing form _____
Name _____ Phone _____
Address _____ Cell/Other Phone _____
Unit # _____ District _____ Email _____
Registered Scouting status _____ Date _____